Options for Implementing the Amended Organized Collection Law in Your City July 25, 2013

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## A Focus on Policy and Process

#### Goals:

- Minimize politicizing the issue
- Maximize the benefits for your city First Steps:
- Set your policy clearly
- Stick with the process you establish
- Take control of the message: Educate the public along the way



# Setting Policy: What is important to you?

- Fewer trucks on city streets
- Increasing safety
- Improving environment
- Reducing nuisances
- Reducing residents' costs
- Preserving roadways; reducing tax dollars
- Adhering to County's Solid Waste Plan
- Other: no left turns, alleys, specific days, hours, special services



### Process Needs: Dos and Don'ts

#### • Do:

- Establish what is important for any proposal to cover
- Adhere to the amendment and timelines: Notice public and all haulers of 60 days for existing hauler proposals
- Require existing haulers to prepare a proposal in that timeframe
- Be prepared to establish a Committee to commence its work after 60 days and continue the process
- Accept a hauler may opt not to participate and then be prepared to allocate their market share



### Process Needs: Dos and Don'ts

#### • Don't

- Attempt to apportion the city
- Dictate service areas/customers for individual haulers
- Why? Haulers' know their businesses, equipment, labor, schedules, stops and capabilities and each is different. Require them to propose an acceptable service arrangement



#### While Haulers Are Preparing Their Proposal

- Consider nominations for Committee you may need to establish
- Continue to educate your residents about new law and process you are following so that existing haulers can continue to be in business
- Confirm market shares of haulers: for the 6 months prior to 60 day notice

- Constant change: How to be fair?



#### While Haulers are Preparing Their Proposal

- Establish a proposal review team to confirm City's goals have been met with the haulers' proposal
- Ask Team to develop contract recommendations to Council:
  - Invoicing and bad debt
  - Complaints and customer questions
  - Contract term and renewal
  - Acceptable inflation factors for proposed costs (cost of living, fuel indices)



# Steps Once Proposal is Received

- Commence team evaluation
- Negotiate an agreement with the haulers (Council needs to set deadline for reaching agreement)
- Present agreement to Council
- Council then sets public hearing on whether to implement
- Implement by ordinance, no sooner than 6 months following public hearing



#### No Proposal or An Unacceptable Proposal

- Council is prepared to establish an Organized Collection Options Committee: Set a timeframe for Committee to complete its work
- Committee commences its duties:
  - Determines which organized collection methods to consider
  - Confirms criteria for evaluation of options
  - Seeks operation information from other cities
  - Seeks input, at a minimum, from Council, SW personnel, licensed haulers, residents
  - Issues a report on findings and recommendations



### Council's Next Steps

- Consider Committee's Report and Recommendations
- Provide public notice and hold at least one public hearing
- Make a decision and if implementing commence no sooner than 6 months after the effective decision date



#### Interested?

- Immediately stop all door to door sales by companies: Place a moratorium on licensing such sales force
- Take first step with Council setting or renewing its criteria or goals for organized collection and city solid waste management
- Communicate with your residents; educate-Remember legislature wants you to be able to organize while protecting, if possible, existing haulers in business
- Notify commencing 60 day process and announce criteria for evaluating



#### Questions?

# For consulting assistance in organizing collection for your city:

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