



Minnesota Pollution Control Agency

Thank you for your participation in the MPCA's Voluntary Investigation & Cleanup Program.

Your feedback is important to us. Please take a few minutes to rate your satisfaction with the following aspects of the VIC Program:

	Excellent	Very Good	Good	Fair	Poor
1. Courtesy of staff ?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Helpfulness of program services?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Responsiveness to project schedule deadlines?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Timeliness of service?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Communication between staff and project partners?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Overall experience with the VIC program?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

Was this your first experience with the VIC program? Yes No

Do you have plans to use VIC in the future? Yes No

VIC Project Number (Optional) _____ Date _____

Please mail to:

Jeanne Philipsen
MAR/SS
520 Lafayette Road North
St. Paul MN 55155-4194

or Fax (651) 296-9707

(see other side for mailing)

Tape here, do not staple.

Place
Stamp
Here

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MAR/SS
520 Lafayette Road North
St. Paul MN 55155-4194