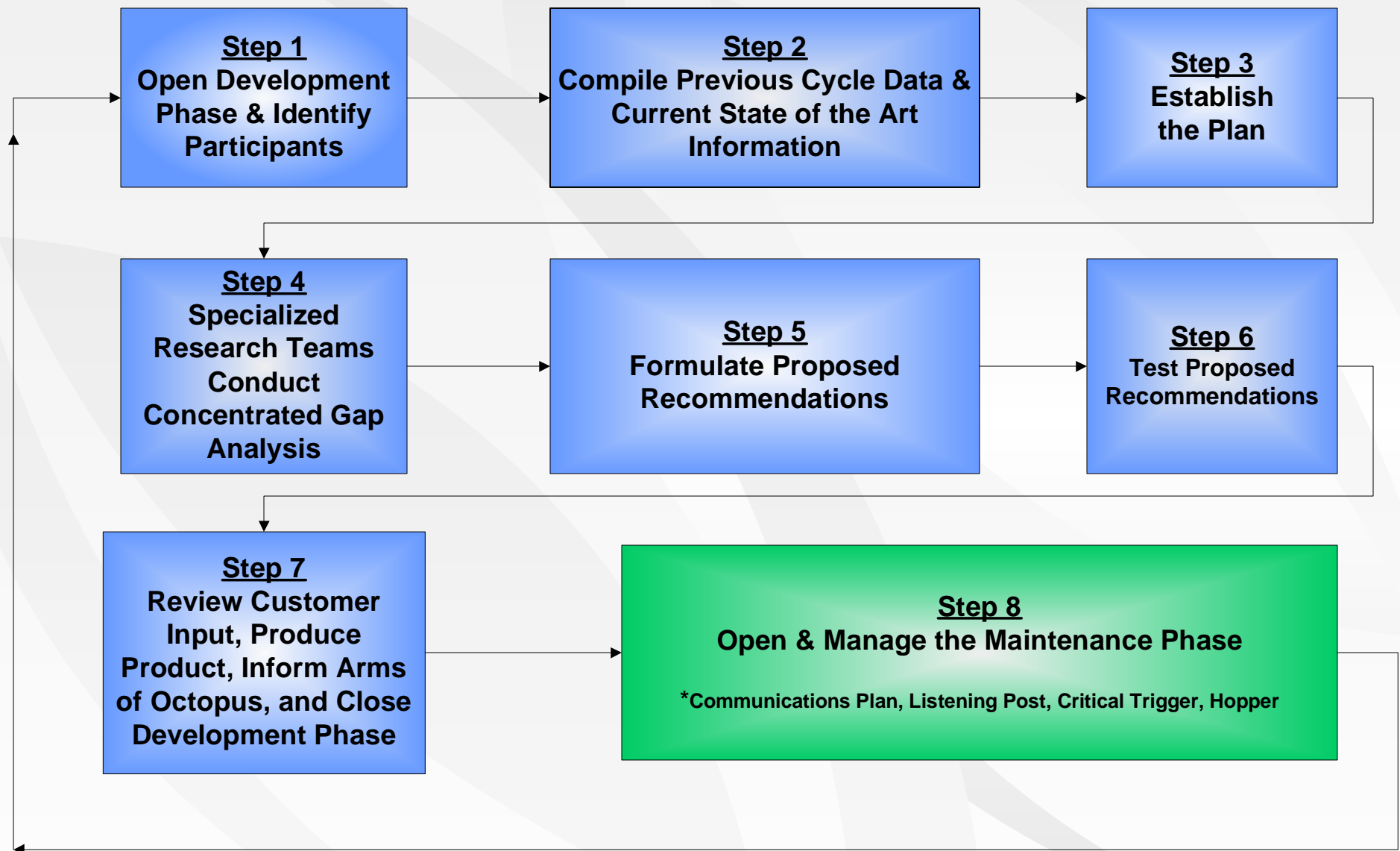


Need to Know Process



**Development Phase is
4-6 months**

**Maintenance Phase is
6 months - 2.5 years**

*These functions are ongoing throughout the Development Phase and Maintenance Phase.